



# Cyber Security Awareness Presentation

# RBI guidelines on CyberSecurity

## 24 baseline controls on Cybersecurity

- **Inventory management of business IT assets,**
- **Installation of software**
- **Environmental controls**
- **Network management and security,**
- **Secure configuration**
- **Application security life cycle**
- **Patch/vulnerability& change management**
- **User access control/management**
- **Authentication framework for customers**
- **Secure mail and messaging systems**
- **Vendor risk management**
- **Removable media**
- **Real-time threat-defense & management,**
- **Anti-phishing**
- **Data-leak prevention strategy**
- **Maintenance, monitoring & analysis of audit logs**
- **Audit log settings**
- **Vulnerability assessment and penetration testing**
- **Incident response & management,**
- **Risk based transaction monitoring,**
- **Metrics**
- **Forensics**
- **User/employee/management awareness,**
- **Customer education & awareness**

# Emerging Cyber threats...

**Phishing** is the **attempt** to obtain sensitive information such as usernames, passwords, and credit card details (and sometimes, indirectly, money), often for malicious reasons, by masquerading as a trustworthy entity in an electronic communication

**Spear-Phishing** is a pinpoint attack against a subset of people (eg employees of a company), by knowing your name, email address and other information about you, to undermine that company or organization.

**Ransomware** is an exploit or malware in which the attacker encrypts the victim's data and demands payment for the decryption key. Ransomware spreads through e-mail attachments, infected programs and compromised websites.

**Vishing** is phishing attacks on cell-phones usually smart-phones/PDA

**Denial of Service attacks (DoS) and Distributed DoS (DDoS)** are attacks involving bombarding bogus packets on your public network or public facing systems to slow them and making services unavailable

**Advanced Persistent Threats (APT)** are advanced targeted attacks on specific organizations.



# Do's

- Do lock your computer and mobile phone when not in use
- Do use hard to guess password or pass-phrases as per the Bank's policy
- Do pay attention to phishing traps in email
- Do report to IT team if office provided laptop or mobile is lost/stolen
- Do take regular backups of your important data
- Do make sure your system has latest anti-virus
- Do report any unusual behavior on your system to the IT department as well as Head of Department
- Do keep up to-date on Bank's cyber security policy and practices

# Dont's

- Don't open mail or attachments from an untrusted source
- Don't click on links from an unknown or untrusted source as it maybe a trap from cyber-attackers into visiting malicious sites
- Don't respond to suspicious phone calls or emails requesting confidential data such as card CVV number, PIN, Expiry period etc.
- Don't install un-authorized programs and games on your work computer as well as on mobiles having office email account configured
- Do not access office emails on personnel mobiles and download official files
- Don't use public Wi-Fi hot-spots from devices that store and process official data



- Don't leave wireless or blue-tooth turned ON when not in use
- Don't leave mobile devices unattended
- Do not connect any removable media such as USB drive, mobiles (in File Transfer mode), USB CD drives etc. to systems in office.