



# Cyber Security Awareness Presentation

# RBI guidelines on CyberSecurity

## 24 baseline controls on Cybersecurity

- **Inventory management of business IT assets**
- **Installation of Software**
- **Environmental controls**
- **Network management and security**
- **Secure configuration**
- **Application security life cycle**
- **Patch/vulnerability& change management process**
- **User access control/management**
- **Authentication framework for customers**
- **Secure mail and messaging systems**
- **Vendor risk management**
- **Removable media**
- **Real-time threat-defense & management**
- **Anti-Phishing, Anti Rogue services**
- **Data-leak prevention strategy**
- **Maintenance, monitoring & analysis of audit logs**
- **Audit log settings**
- **Vulnerability assessment and penetration testing**
- **Incident response & management,**
- **Risk based transaction monitoring,**
- **Metrics**
- **Forensics**
- **User/employee/management awareness,**
- **Customer education & awareness**

# Emerging Cyber threats...

**Phishing** is the **attempt** to obtain sensitive information such as usernames, passwords, and credit card details (and sometimes, indirectly, money), often for malicious reasons, by masquerading as a trustworthy entity in an electronic communication

**Spear-Phishing** is a pinpoint attack against a subset of people (eg employees of a company), by knowing your name, email address and other information about you, to undermine that company or organization.

**Ransomware** is an exploit or malware in which the attacker encrypts the victim's data and demands payment for the decryption key. Ransomware spreads through e-mail attachments, infected programs and compromised websites.

**Vishing** is phishing attacks on cell-phones usually smart-phones/PDA

**Denial of Service attacks (DoS) and Distributed DoS (DDoS)** are attacks involving bombarding bogus packets on your public network or public facing systems to slow them and making services unavailable

**Advanced Persistent Threats (APT)** are advanced targeted attacks on specific organizations.

# Dont's List

- Do not open mails or attachments from an untrusted sources
- Do not click on links from an unknown or untrusted source as it maybe a trap from cyber-attackers into visiting malicious sites
- Do not respond to suspicious phone calls or emails requesting confidential data such as CVV number, PIN,OTP, Expiry period etc. of the Credit / Debit or any other cards used for financial transactions
- Do not install un-authorized / unlicensed / crack version /unknown programs on your computers as well as on mobiles
- Do not access office emails on personnel mobiles and download official files
- Do not use public /free Wi-Fi hot-spots from devices used to store and process official data

# Do's List

- Do lock your computer and mobile phone when not in use
- Do use hard to guess password or pass-phrases on mobiles and computers
- Do pay attention to phishing traps in emails
- Do pay attention to fraudulent calls, messages
- Do report to your IT team if office provided laptop or mobile is lost/ stolen
- Do inform your IT dept. to take regular backup of your important data
- Do make sure your system has Anti-virus / Anti-Malware application installed and is up to date
- Do report to IT department if any unusual behavior is observed on your system
- Do apply security updates on laptops / mobiles

- Do not leave wireless or Bluetooth connections turned ON handheld devices when not in use
- Do not leave mobile devices, office laptops / Desktops unattended
- Do not connect any removable media such as USB drive, mobiles (in File Transfer mode), USB CD drives etc. to office systems.